



Enhancements

1. Equipment model and serial numbers as required fields for iFleet users. Smart Service now has the ability to mark model and/or serial number as required fields for equipment in iFleet. As with required fields in Smart Service, the iFleet user will also be prompted to enter this information or they cannot leave that equipment record. This option can be enabled within Smart Service Setup under the iFleet tab. (Enhancement #4770)
2. Call ahead symbol is now displayed in iFleet. Marking a job as “Call Ahead” in Smart Service will cause a phone icon to display in iFleet on that job in the “Jobs to Do” screen. This message is intended to alert the technician to call before arriving at the customer. (Enhancement #4988)
3. Additional employees are displayed in iFleet for the assigned employee. A new window has been added in iFleet for the purpose of displaying any additional employees assigned to the job for the main technician. This window was designed to display the primary employee the job was scheduled for plus any additional employee added to the job by the office. (Enhancement #4986)
4. Added Job Description as a searchable field in iFleet. Users now have the ability to search for jobs by Job Description via the “Jobs to Do” screen search bar. (Enhancement #5024)
5. Mark all estimates as awarded. In addition to the recently added function of creating estimates in the field and marking them as awarded, estimates created in Smart Service may also be marked as awarded using iFleet. (Enhancement #4949)

Resolved Issues

1. Resolved an issue where employees with an apostrophe in their name could not be selected for additional times. (Issue #4879)
2. Corrected an issue where billing addresses were being truncated. (Issue #4876)
3. iFleet now populates the “Last Service Date” field for equipment records when the “Add Equipment” feature is used on recurring jobs. (Issue #4774)
4. Enhanced tracking for pause / resume job times. (Issue #4912)