



## Revised Quantity & Item Pricing Options (Enhancement #5794)

Display options for iFleet (Android and iOS) have been updated in settings to facilitate a variety of quantity and pricing combinations for work orders and estimates. Smart Service now has the capability to display different preferences for what is seen in iFleet and what is displayed on the customer's work order.

Your preferences before updating will impact what pricing preferences your system chooses by default. Please review your pricing settings post update to verify the correct options for your business were chosen.

### *Pricing Preferences*

Work orders and estimates have both received options to display the following pricing presets:

- Itemized Pricing: Display pricing for each individual line item and a total of all line items.
- Lump Sum Pricing: Will not display individual line item pricing, will display the total of all items.
- No Pricing: Hides all pricing including the sum total.

### *Quantity Preferences*

Preferences for hiding or displaying the quantity of an item used in controlled by a check box. This preference will cover all items including labor items.

## Ability to Store Pictures on Equipment (Enhancement #6492)

iFleet and Smart Service have the ability to store pictures and attachments on individual equipment records which can be reviewed from the field. These attachments will be displayed in the new "Attachments" tab within the individual equipment records. Dropbox integration is required to utilize this feature.

## Other Enhancements

1. Added a feature whereby adding a New Job from the Scheduler brings up the option to create a new Customer record in conjunction with the New Job. (Enhancement #6780)
2. Created separate "hide cost" options for work orders and estimates. (Enhancement #6540)

## Resolved Issues

1. Purchase Order features have moved to a button at the top of the "Job Items" screen in order to provide more responsiveness and minimize LogEx memory issues. (Issue #6741)
2. Due to inherent memory issues with Microsoft Access, we have added a dialogue box that warns the user when at least 10 tabs are open. In order to prevent memory issues, we advise the user to close tabs if that limit is reached, as this is the best method to prevent this issue currently. (Issue #6829)
3. Resolved an issue with History Imports whereby the Item Name was replaced with the Item Reference Number. (Issue #6708)



4. Resolved an issue with SMS numbers whereby the removal of an SMS number after unchecking “Opt-In” would result in a (94) Invalid use of Null message. (Issue #6776)
5. Resolved an issue whereby Payment Processing could not refund partial amounts. (Issue #6803)
6. Resolved an issue whereby users were unable to send Text Messages to all devices or multiple technicians. (Issue #6817)
7. Resolved an issue whereby the “Account” field under Settings > Defaults was unable to handle accounts with names in excess of 50 characters. (Issue #6831)
8. Resolved an issue with credit card payments whereby the expiration years were hardcoded into the program. This section now generates expiration years based of off today’s date. (Issue #6835)
9. Resolved an issue with the Batch Invoicing screen whereby dollar amounts where hidden until clicked on. (Issue #6842)
10. Resolved an issue on the Payment Processing screen whereby clicking on the space around the Card Type dropdown would switch the tab to the Save Payments screen. (Issue #6849)
11. Resolved an issue with Google Calendar Integration whereby all Items on the Item list were sent to Google Calendar if the Reminder description has the items selected to send. Now it will only send out active Job Items. (Issue #6785)
12. Added “Scheduled End Time” to the list of options for job reminders. (Issue #6564)